

AUSTRIAN APARTMENTS

TERMS AND CONDITIONS OF BUSINESS

Cancellation:

1. The cancellation policy is as follows:
 - 1 Cancellation more than 6 weeks prior to booked arrival date – 100% refund
 - 2 Cancellation 4-6 weeks prior to booked arrival date – 50%
 - 3 Cancellation 2-4 weeks prior to booked arrival date – 30%
 - 4 Cancellation 2 weeks or less prior to booked arrival date – no refund
2. Cancellation charges cannot, under any circumstances, be waived and clients are **strongly advised to take out insurance** to cover any cancellation charges.

Payment:

3. A booking will be secured upon receipt, within 14 days, of a deposit of €200 **net of any bank charges** to be made directly to the following account:

Account name: BAWAG
Account Number: 59410-720-056
Sort Code: 14000 BAWAG
IBAN Code: AT951400059410720056
BIC or SWIFT Code: BAWAATWW

Note that no booking is confirmed until the appropriate funds have been received into the above account.

4. In the event that the deposit is not received within the 14 day period, the property will be declared available for other bookings and the owner shall not be liable for any costs incurred by the client as a result of such cancellation.
5. The balance due in respect of any booking is to reach the above account not less than 6 weeks prior to the booked arrival date.

Arrival / departure obligations:

6. The property will be available for occupation from 2pm on the booked arrival date and shall be vacated by 11am on the booked departure date unless otherwise agreed with the owner.
7. A fee of €80 per week for apartment 1 or €80 for apartment 2 shall be payable in respect of laundry and cleaning costs at the end of the stay. This sum is in addition to the price of the apartment.
8. The client shall upon arrival complete the visitor form provided in the apartment and leave the same in the apartment for collection by the owner or any agent appointed for delivery to the Tourist Registration Agency.
9. The client will be provided with two sets of keys to the apartment which are to be left by the client in the apartment at the end of the stay unless otherwise agreed. Failure to return both sets of keys will incur a charge of €20 in respect of the cost of replacement thereof.

Damage to the property:

10. Any damage caused to the property or to any items therein are to be reported to the agent in resort immediately. The agents details are:

Lis Brachar
Tel: 0043 6582 73577
Mobile: 0043 664 4117615

11. The owner reserves the right to charge the client on a new for old basis for the cost of repair or replacement of any item, fixture or fitting considered by the owner or agent to have been caused wilfully, negligently or carelessly.

We believe that the above terms and conditions are fair and reasonable. By placing a booking with us, you are agreeing to these terms and conditions.